

# ***TROPICAL BREEZE TOURS, LTD. ONLINE MERCHANT SERVICES POLICIES***

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## **Tropical Breeze Tours, Ltd. ("Tropical Breeze") - Online Payment Terms and Conditions Effective Date: March 10, 2024**

Please read the following terms and conditions carefully before making an online payment for Tropical Breeze services. By proceeding with your payment, you agree to abide by these terms and conditions:

### **1. Payment Authorization:**

- By providing your payment information, you authorize Tropical Breeze to charge your selected payment method for the total amount of your booking.

### **2. Booking Confirmation:**

- Your payment confirms your reservation for the specified tour or service with Tropical Breeze.

### **3. Payment Security:**

- We take the security of your payment information seriously. All online payments are processed through secure, encrypted channels to protect your personal and financial data.

### **4. Payment Receipt:**

- After a successful payment, you will receive a payment confirmation email, which serves as proof of your payment.

### **5. Cancellation and Refunds:**

- Our cancellation and refund policy is outlined in the specific terms and conditions of the tour or service you have booked. Please review those terms for details on cancellations, refunds, and rescheduling.

### **6. Payment Disputes:**

- If you believe that an unauthorized or incorrect payment has been made, please contact our customer service promptly for assistance.

### **7. Currency and Pricing:**

- All payments are processed in the currency indicated during the booking process.
- Prices are subject to change without notice, but changes will not affect confirmed bookings.

### **8. Payment Methods:**

- We accept various payment methods, including credit cards, debit cards, and other secure online payment options. The accepted payment methods will be specified during the booking process.

### **9. Booking Modifications:**

- If you wish to modify your booking after payment, please contact our customer service. Additional charges or refunds may apply based on the changes requested and our cancellation policy.

### **10. Third-Party Payments:**

- If you make a payment on behalf of someone else, you are responsible for

ensuring that the person for whom the payment is made is aware of and agrees to these terms and conditions.

**11. Privacy and Data Protection:**

- Your payment information will be handled in accordance with our Privacy Policy, which you can review on our website.

**12. Contact Information:**

- For inquiries or assistance related to online payments, please contact our customer service at:

- Email: [admin@tropicalbreezetours.com](mailto:admin@tropicalbreezetours.com)

Tropical Breeze reserves the right to update or modify these terms and conditions at any time. It is your responsibility to review these terms periodically for changes. Your continued use of our online payment services constitutes your acceptance of any changes or updates.

Thank you for choosing Tropical Breeze for your travel experiences. We look forward to serving you and ensuring you have a memorable and enjoyable adventure.

**Tropical Breeze Tours, Ltd. ("Tropical Breeze") - Online Payment Privacy Policy Effective Date: March 10, 2024**

At Tropical Breeze, we are committed to protecting your privacy and ensuring the security of your personal information when making online payments. This Privacy Policy outlines our practices regarding the collection, use, and protection of your data in connection with online payments for our services. By using our online payment system, you agree to the terms of this Privacy Policy.

**1. Information We Collect:**

- **Payment Information:** When making an online payment, we collect payment details such as credit card numbers, billing addresses, and other necessary payment-related information.
- **Contact Information:** We may collect your contact information, including name, email address, and phone number, to facilitate payment confirmation and communication.
- **Booking Information:** Information related to your booking, such as the tour or service selected, date, and any special requests, may be collected to process your payment and reservation.

**2. Use of Your Information:** We use the collected information for the following purposes:

- **Payment Processing:** To process your online payment securely and

efficiently.

- **Booking Confirmation:** To confirm your reservation for the selected tour or service.
- **Communication:** To communicate with you regarding your booking, payment, or any changes to your reservation.
- **Customer Support:** To provide assistance, respond to inquiries, and address any issues related to your payment or booking.
- **Legal Compliance:** To comply with legal obligations, including fraud prevention, financial record-keeping, and compliance with applicable laws and regulations.

### **3. Data Security:**

We take data security seriously and employ industry-standard security measures to protect your personal information during online payment transactions. Your payment details are encrypted and transmitted securely using SSL (Secure Socket Layer) technology.

### **4. Third-Party Services:**

We may use third-party payment processors to facilitate online payments. These processors have their own privacy policies and practices, and we encourage you to review their policies to understand how they handle your information.

### **5. Data Retention:**

We retain your payment and booking information only for as long as necessary to fulfill the purposes outlined in this Privacy Policy or as required by law.

### **6. Your Rights:**

You have the right to:

- Access, correct, or update your personal information.
- Withdraw your consent for data processing.
- Request the deletion of your personal information, subject to legal requirements.

To exercise these rights or request additional information about our data practices, please contact us at [admin@tropicalbreezetours.com](mailto:admin@tropicalbreezetours.com)

### **7. Changes to Privacy Policy:**

We may update this Privacy Policy periodically to reflect changes in our practices or legal requirements. Any updates will be posted on our website with a revised effective date.

### **8. Contact Information:**

If you have any questions, concerns, or requests related to your privacy or this Privacy Policy, please contact our Data Protection Officer at:

- Email: [radams@tropicalbreezetours.com](mailto:radams@tropicalbreezetours.com)

By using our online payment system, you acknowledge that you have read and agree to the terms of this Privacy Policy. Thank you for choosing Tropical Breeze

for your travel experiences.

## **Tropical Breeze Tours, Ltd. ("Tropical Breeze") - Online Payment Privacy Policy PayPal**

**Effective Date: [March 10, 2024]**

At Tropical Breeze, we are committed to protecting your privacy and ensuring the security of your personal information when making online payments. This Privacy Policy outlines our practices regarding the collection, use, and protection of your data in connection with online payments for our services. By using our online payment system, you agree to the terms of this Privacy Policy.

### **1. Information We Collect:**

- \* **Payment Information:** When making an online payment, we collect payment details such as credit card numbers, billing addresses, and other necessary payment-related information.
- \* **Contact Information:** We may collect your contact information, including name, email address, and phone number, to facilitate payment confirmation and communication.
- \* **Booking Information:** Information related to your booking, such as the tour or service selected, date, and any special requests, may be collected to process your payment and reservation.

### **2. Use of Your Information:**

We use the collected information for the following purposes:

- \* **Payment Processing:** To process your online payment securely and efficiently.
- \* **Booking Confirmation:** To confirm your reservation for the selected tour or service.
- \* **Communication:** To communicate with you regarding your booking, payment, or any changes to your reservation.
- \* **Customer Support:** To provide assistance, respond to inquiries, and address any issues related to your payment or booking.
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### **8. Contact Information:**

If you have any questions, concerns, or requests related to your privacy or this Privacy Policy, please contact our Data Protection Officer at:

Phone: 1 (242) 727-0436

Email: [radams@tropicalbreezetours.com](mailto:radams@tropicalbreezetours.com)

### **9. By using our online payment system, you acknowledge that you have read and agree to the terms of this Privacy Policy.**

Thank you for choosing Tropical Breeze for your travel experiences. We use PayPal for payments and other services. If you wish to use one of these services and pay on our website, PayPal may collect the personal data you provide, such as payment and other identifying information. PayPal uses this information to operate and improve the services it provides to us and others, including for fraud detection, harm and loss prevention, authentication, analytics related to the performance of its services, and to comply with applicable legal requirements. The processing of this information will be subject to the PayPal Privacy Statement available at [PayPal.com](https://www.paypal.com)

### **Tropical Breeze Tours, Ltd. ("Tropical Breeze") - Refund Policy Effective Date: [March 10, 2024]**

At Tropical Breeze, we strive to provide our valued customers with unforgettable

boat tours and excursions. We understand that sometimes unforeseen circumstances may lead to cancellations. This refund policy outlines the terms and conditions for refunds when you book our services through our website, [www.tropicalbreezetours.com](http://www.tropicalbreezetours.com).

**Refunds Based on Cancellation Policy:**

Refunds for online bookings through our website will be issued in accordance with our cancellation policy. We highly recommend reviewing our cancellation policy before making a reservation to understand the terms and conditions.

**Inclement Weather Cancellations:**

We prioritize the safety and enjoyment of our guests. In the event of inclement weather that necessitates the cancellation of your boat tour or excursion, we will initiate the refund process within 24 hours of the cancellation. We understand that your time and plans are valuable, and we want to ensure that you receive a prompt refund.

**Processing Time:**

Please be aware that while we initiate the refund within 24 hours, the actual processing of the refund through your bank may take 7-10 business days. The duration of this processing is determined by your financial institution, and Tropical Breeze is not liable for any external vendor processing times.

**Governing Laws:**

This refund policy is governed by the laws of the Bahamas. Any disputes will be determined by the courts of the Bahamas.

At Tropical Breeze we are committed to providing exceptional service and ensuring a hassle-free booking experience. If you have any questions or require further assistance regarding our refund policy, please do not hesitate to contact us at:

- Email: [admin@tropicalbreezetours.com](mailto:admin@tropicalbreezetours.com)

We appreciate your trust in our services and look forward to providing you with memorable experiences in the beautiful Bahamas.